



hainsnet

Personal and Professional IT- Support for Central Australia

hainsnet provides computer support for all aspects of your home or business. Our support doesn't just end at the desktop. hainsnet offers a complete range of IT solutions, consulting and education for all businesses and private households.

Change the way you see IT Support

Do you see IT as a strategic tool or a necessary nuisance?

Your IT system is an essential tool for you to meet the many demands of your customers and company's activities. The most common uses of the computer are for emails, creating documents, handling finances and storing electronic data. How many days can your business survive without all of this? Many organisations work on the premise of "don't fix it until it is broken". This reactive instead of proactive method of IT Support results in increased downtime and higher IT support costs, not to forget the loss of income during this time and possible permanent loss of data.

hainsnet will help to assess your infrastructure and requirements and work closely with you so your staff can make your IT system work for you.

Can you confidently say your data is safe or will you take care of it "later"?

With all your corporate information stored on a central server or on various computers it is very damaging if this data were to be completely lost in a system crash. A Company that has experienced a major hard disk failure, system or network outage will now that not backing up their data on a regular basis can not only be disastrous but can be the difference between existing and being out of business. Company electronic data has become the bedrock upon which most of today's businesses exist. The sheer volume of data can be overwhelming, emails, word processing documents, spreadsheets, databases, intranets, graphic images, webpages and sites, the list goes on. Your computer system going down, or the grid suffering a surge could have your business gasping.

hainsnet will partner with you to set up and maintain a regular and reliable backup mechanism that can cope with your future needs and educate staff that procedures are followed to ensure the highest possible level of data protection.

Did you know that you are required by law to keep electronic records?

Businesses are aware that they must keep certain paper records archived for specified time as set by their industry or government, they often don't realise that the same applies for their electronic records. But there is more to it. Electronic records are required to be kept for a certain amount of time and after that they must be destroyed, it is against the law to retain the data beyond this period (i.e. personnel data must be destroyed after 5 years).

hainsnet are happy to advise you on Electronic Records Management procedures and set up data storage accordingly.

Do you get bang for money?

hainsnet highest priority is customer service. Are you tired of businesses making promises and then ripping you off, tired of people saying they will return your call and that's the last you hear of them and tired of unanswered phone calls and emails? We are definitely tired of people being unhappy with their IT support.

hainsnet only employs staff that understand the importance of customer service. We want to support you according to your needs and your budget to make your IT system and computers work for you.